



Online Banking Quick Start Guide

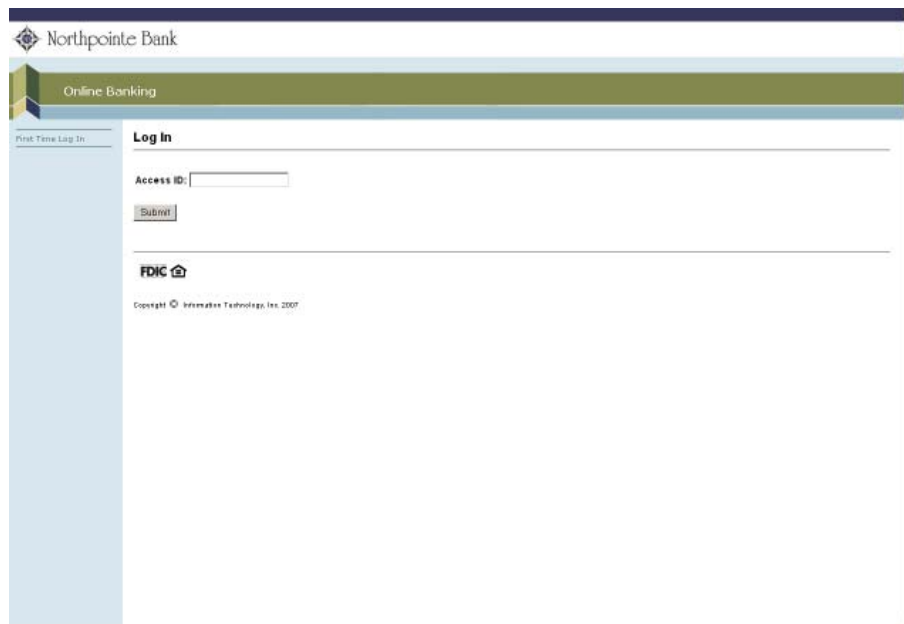
Part 1 of 2 - Registration

<http://online.npbank.com>

Banking in the right direction.

I. Getting Started

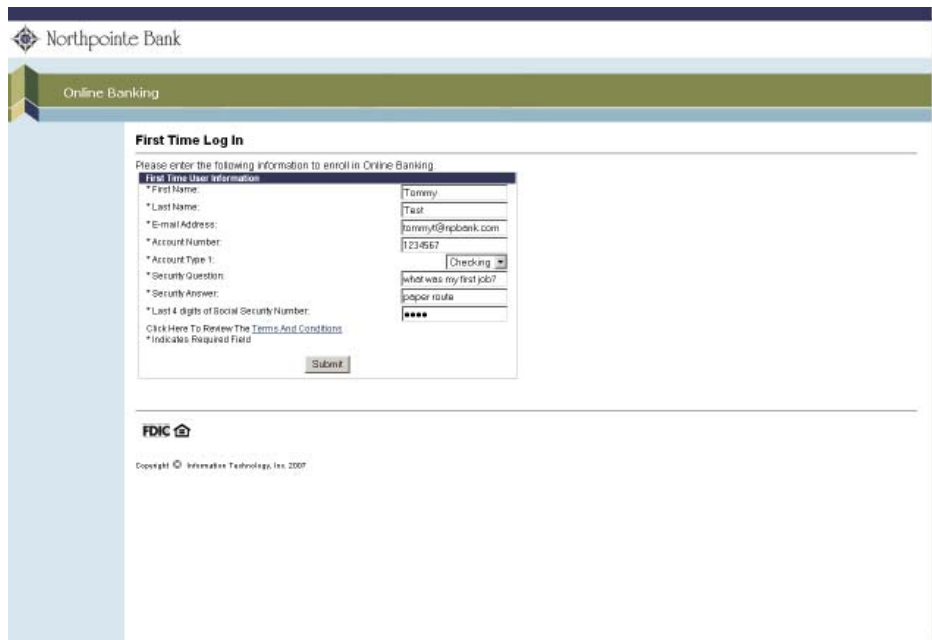
- Open your web browser (Internet Explorer, Firefox, Safari, etc.)
- Enter the following in the address bar: **http://online.npbank.com**
- You may also get to online banking from our website. (<http://www.npbank.com>)
- Click on the link titled **“First Time Log In”** located on the left



The screenshot shows the Northpointe Bank Online Banking interface. At the top left is the Northpointe Bank logo. Below it is a green header bar with "Online Banking" text. On the left side, there is a vertical menu with a link for "First Time Log In". The main content area is titled "Log In" and contains an "Access ID:" text box with a "Submit" button below it. Below the login section is an "FDIC" logo and a copyright notice: "Copyright © Invision Technology, Inc. 2007".

2. First Time Enrollment Form

Enter the appropriate information in the form then press the **“Submit”** button.



The screenshot shows the Northpointe Bank Online Banking interface with the "First Time Log In" enrollment form. The form is titled "First Time Log In" and includes the instruction: "Please enter the following information to enroll in Online Banking." The form fields are as follows:

* First Name	
* Last Name:	Tommy
* E-mail Address:	Test
* Account Number:	tommyt@npbank.com
* Account Type 1:	1234567
* Security Question:	Checking
* Security Answer:	what was my first job?
* Last 4 digits of Social Security Number:	popo rulu

Below the form fields, there is a link: "Click Here To Review The Terms And Conditions" and a note: "* Indicates Required Field". A "Submit" button is located at the bottom of the form. Below the form is an "FDIC" logo and a copyright notice: "Copyright © Invision Technology, Inc. 2007".

3. Select a User Name and Password

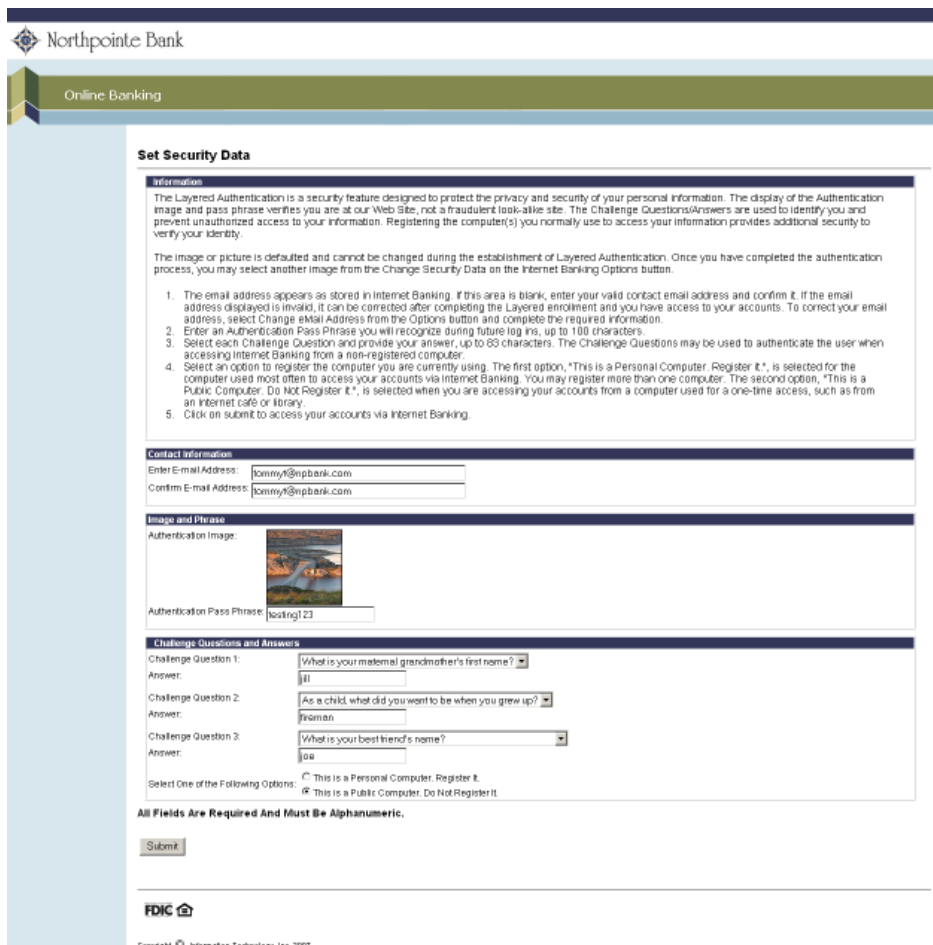
You will need to choose a user name. This user name will be used to login each time you return to online banking. You will need to enter a password here as well. There are certain requirements for a password. They are noted on the screen shot below and will also be displayed during this process.



TIP: Be sure to remember your user ID and password you have chosen for future logins to your online account.

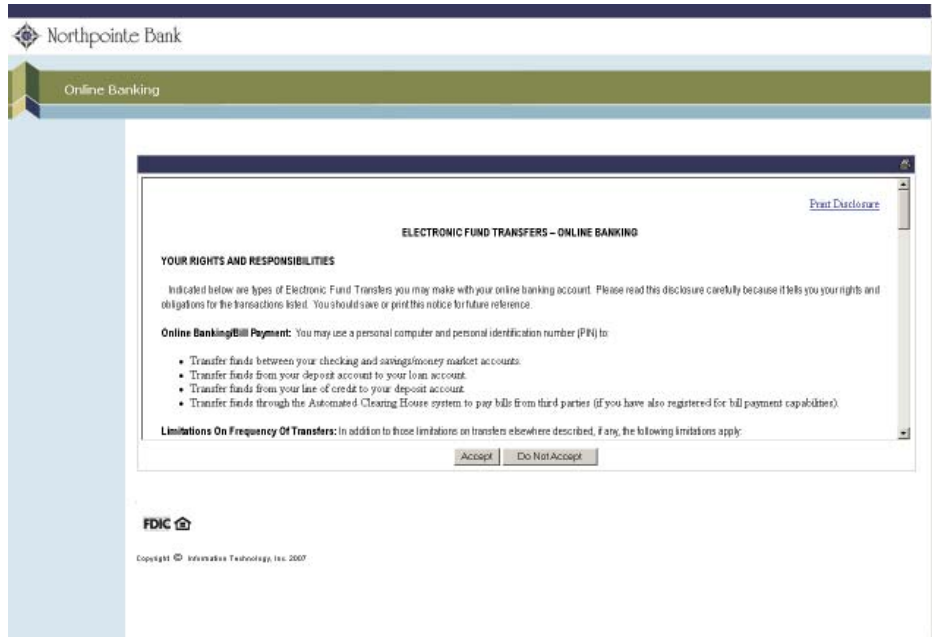
4. Set Multi-factor Authentication Information

This is where you will set your pass-phrase and security questions for multi-factor authentication. Multi-factor authentication has been implemented to protect you and your personal information. You can read more about multi-factor authentication on this page.



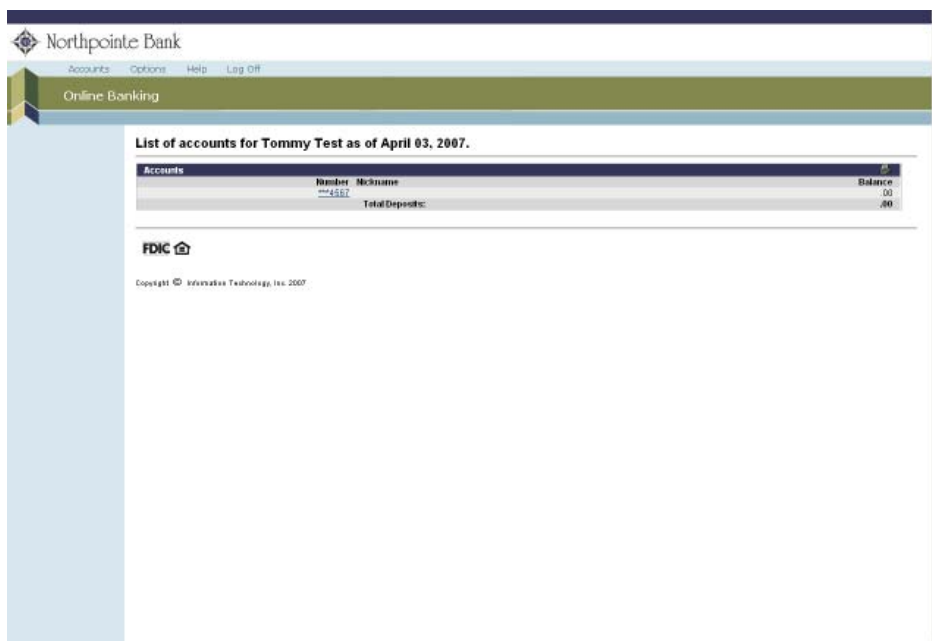
5. Read and Accept the Disclosure

You will need to accept the online banking disclosure before you will be given access to view your accounts online.



6. View Your Account Information

You are now able to view your account information. You can view account details by clicking on the hyperlink containing the last 4 digits of the account number.



Questions?

If you have any question about our online banking please do not hesitate to contact us.

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Grand Rapids, MI 49546

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Toll-Free: 1.888.672.5626

Email: customerservice@npbank.com

Website: www.npbank.com

Online Banking: online.npbank.com