This form is provided for your assistance in balancing your statement. The information provided to you is made available to you as a self-help tool for your independent use and is not intended to provide financial advice. We cannot and do not guarantee this form's applicability or accuracy in regards to your individual circumstances. We encourage you to seek personalized advice from Northpointe Bank or qualified professionals regarding all personal finance issues.

- 1) Check (3) amount shown on this statement against your register or stubs.
- List any items written by you that are not listed on this or previous statements. in the "Outstanding Items" column at the right.
- 3) List any credits made by you that are not listed on this statement in the "Items Not Credited" column below.
- 4) Verify that all automatic debits, credits, transfers, service charges and interest as shown on the front of this statement have been entered in your register.

	Items Not Cr	edite	I On This Statement	
Date			Amount	
\$		Т	\$	
Enter Statement Balance Here			Plus Items Not Credited	

Number or Date	Amount
	\$
tal	Minus total Outstanding Debits

Please examine and balance this statement with your records as soon as possible. Report any differences to our customer service department at the address and phone number shown on the reverse side.

All items credited are subject to final payment.

The balance below should agree with your register.

=	\$	
	Your Balance	

## IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

If you think your statement or receipt is incorrect, or if you need more information about a transfer on the statement or receipt, telephone or write us at the address or phone number shown on the reverse side of this statement as soon as possible. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. In your letter, give us the following information:

- 1) Your name and account number.
- 2) Describe the error or transfer you are unsure about and clearly explain why you believe there is an error or why you need more information.
- 3) The date and the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 business days if the transfer involved a new account), we will re-credit your account for the amount you think is in error so that you will have the use of the money during the time it takes us to complete our investigation.

## TO REPORT YOUR NORTHPOINTE BANK ATM/DEBIT CARD LOST OR STOLEN PLEASE CALL 800-528-2273

## PREAUTHORIZED TRANSFER INFORMATION

To verify that a regularly scheduled electronic transfer to your account has occurred, you may call us at 888-672-5626.